



ATTACHMENT 1

MEASURES TO CONTRAST AND CONTAIN THE SPREAD OF THE COVID-19

Entering Camping Village Riva Nuova entails fully accepting the following Rules, in particular concerning the use of face masks in closed spaces such as the reception, bar, market, restaurant, hygienic services, as well as when entering the beach, the pool area, the amphitheater and in open spaces when the maintenance of 1 metre distance cannot be guaranteed.

QUIET HOURS

We invite our guests to observe the quiet hours from 1:30 pm to 4:00 pm and from midnight to 7:00 am. During these hours, please avoid every activity which could disturb your neighbors. During the rest of the day please be considerate of other guests' peace and quiet.

BEACH GATES

Beach gates are open from 6:30 am to 8:30 pm. To open them, please use your chip.

OFFICE HOURS

Cash desk: 8:30 – 12:00

Reception: 8:00 – 20:00

16:30 – 19:00

If you have a reservation, the balance of your stay must be paid upon arrival.

As stated in the Regional Council Presidency Ordinance no. 74, Section 16 of 14/06/2020:

Clients are subject to the following regulations:

- Prohibition to enter the premises in case of quarantine, of flu symptoms or body temperature exceeding 37,5°C, or if the client comes from one of the zones identified by the Health Ministry as epidemic hotspots.
- Obligation to keep your distance of 1 metre at least, when staying inside the village and when performing any activity.
- Obligation to keep your distance of 1 metre at least even when using showers and hygienic services.
- Wash your towels frequently, at 60°C at least.
- Maintain good personal hygiene, wash, and disinfect your hands frequently, as well as your children's.
- Obligation to shower after bathing, in particular to wash your hands and face.
- Obligation to wear face masks according to current regulations.
- Parents must make sure that children respect the rules.

Exemptions to social distancing are limited to people who belong to the same family unit or are living together (a self-declaration may be required).

The Camping Village Riva Nuova reserves the right to measure the body temperature and to deny hospitality to anyone whose temperature exceeds the limit of 37,5°C allowed by law.

CHECK IN

Upon arrival, the reservation holder will be asked to go to the Reception **alone** and enter only when his/her turn comes and **wearing a face mask**. He/She will be asked to confirm the online check-in using his/her own identity card/passport (the same that has been **registered online**), sign the privacy policy and the self-declaration for the shared protocol for the regulation of measures to contrast and contain the spread of the Covid-19.

VISITORS

IT IS STRICTLY FORBIDDEN FOR UNREGISTERED PERSONS TO STAY INSIDE THE VILLAGE.

BEACH

For sanitary reasons, empty places or places given to other clients cannot be occupied. To maintain social distancing, please follow the signs when entering or exiting the beach.

Even if we clean and sanitize the toilets many times during the day, we recommend our guests to wash the toilet seat or to use alcohol gel to disinfect it before and after using it and to wash accurately their hands.

You must use your own beach towel when using the sunbeds.

SWIMMING POOL

Besides following the previous regulations, you must use your own beach towel when using the sunbeds. The pool supervisor can restrict access in case of overcrowding both for the pool and solarium area.

In particular, as stated in the Regional Council Presidency Ordinance no. 74, Section 16 of 14/06/2020: Respect the usual regulations for hygiene and safety in the swimming pool:

- Please shower accurately before entering the pool; it is compulsory to wear a bathing cap.
- It is forbidden to spit, blow your nose or urinate in the water.
- Babies should use swim diapers.

The pool area will be closed during lunch break for disinfection.

Even if we clean and sanitize the toilets many times during the day, we recommend our guests to wash the toilet seat or to use alcohol gel to disinfect it before and after using it and to wash accurately your hands.

HYGIENIC SERVICES

Hygienic services can be accessed only by campers.

Guests staying in the mobile homes may use the laundry only.

Even if we clean and sanitize the toilets many times during the day, we recommend our guests to wash the toilet seat or to use alcohol gel to disinfect it before and after using it and to wash accurately your hands.

PLAYGROUND

Children must be kept under the surveillance of a parent.

The playground opening times are limited to the presence of a supervisor and to allow disinfection.

The playground supervisor can restrict access in case of overcrowding.

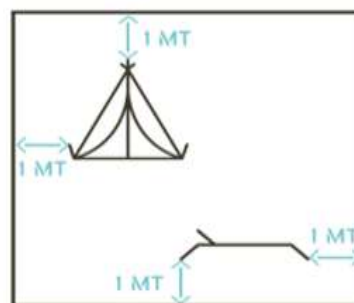
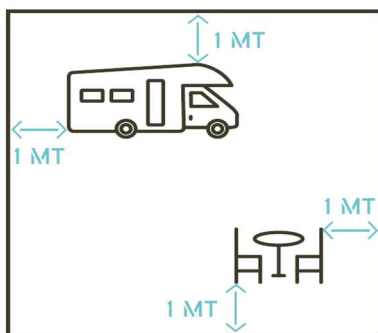
ENTERTAINMENT

The entertainment activities will be organized in different areas to assure the social distancing. The evening shows will be proposed in different shifts and repeated in the same evening in order give to all our guests the possibility to participate and maintain the distance of 1 meter. It could be possible to alternate the guests by the colours of their bracelets.

VILLAGE

When you leave, please put the dirty linen in the yellow plastic bag (use one for each member of your family) and put it in the can located in the green area. For two week stays, dirty linen will be changed following the same rules on Fridays, at about 10:30.

CAMPSITE



All types of means (campers, tents, caravans) will have to be equidistant from the borders. To maintain social distancing among crews, all equipment will have to be placed leaving at least 2 metres free (each crew will have to leave **1 metre free** around the whole perimeter).

24H Number for customer care: +39 349 1608011.